



## Flex Schedule Program

You are invited to participate in the **Caravel Cleaning Company Flex Schedule Program!** Saying "YES" means you receive discounted housecleaning – at nearly half of our usual prices -- in exchange for your feedback on our employees' work and flexibility with scheduling.

Here's what it means to you:

- You get a GREAT deal on our Recurring Cleaning Service
- You will have your preferred day and time on the schedule
- We only move you when required to keep our Cleaning Crew's schedule full.
- We ask you to act as our 'Quality Control' and keep us apprised on any remarkable results (good or bad)



Only in the event of a cancellation, or we book a "full pay client" on your usual cleaning day (or time), we will ask you to move your cleaning day or time to another gap in our schedule. Most likely, we'll be able to re-schedule you to another day or a different time that very same week.

Also, if a full pay client cancels their cleaning, we may ask you to move to that spot on our schedule to keep our cleaning techs working. Why do we do this? Basically, to keep our employees busy! Our schedule changes often and our employees really want to work which is a very good thing, right?

Even though the company does not make anything on cleaning your home, you'll be helping us tremendously with direct feedback on our techs' performance, online reviews, and gap scheduling, so it has incredible value to us. **WHOOT!**

Our employees' overall job satisfaction is an integral part of what makes us the company we are. Happy employees make for happy clients, so we hope you see our Flex Schedule Program like we do – as a **Win-Win!**

Who is eligible to be a Flex Client? Well – **YOU** are since we reached out to you directly. We also offer this to First Responders (Local Fire Fighters, EMTs, Police Officers and Deputies) and Teachers. If you know of anyone that could benefit, please let us know, or forward the message to them.

Our Program typically runs for 6months. If you choose to join our Flex Program and then wish to become a full-pay client before the term expires, just let us know and we will switch your status. We will continue to come to clean your home and, of course, give you the same awesome service you've come to expect.

If you have any questions, please email or call the office and we will be happy to assist you.

Sincerely,

Raini Steffen  
Pres/CEO